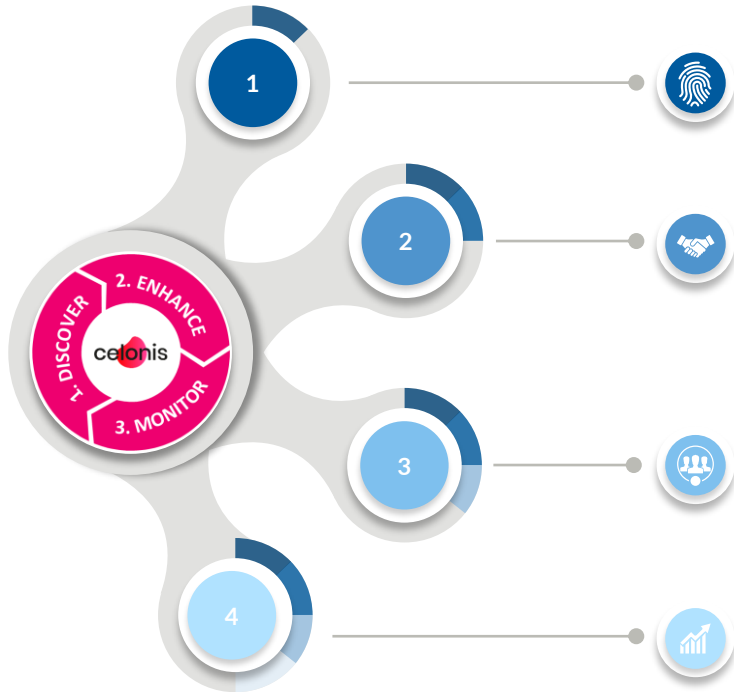


# Process Mining in the performance management of the clinic

Process Mining provides complete transparency and objectivity by using "real" process data.



## Digital "Footprint"

Nowadays tasks and processes are increasingly supported by IT systems. Every event leaves a digital footprint that can be measured. Measurability creates objectivity and reliable results.

## Complete and efficient

The measured events and their specific characteristics (time, ID, age, treatment) are transferred into a comprehensible and complete process image. The navigation focuses on the essentials.

## Transparent und objective

The transparent visualization of process variants allows the analysis of distributions, frequencies and specific characteristics via simple functions. The actual reason for process breaks is revealed.

## Monitoring and performance

Once interfaces have been set up, they can be used in a continuous monitoring process. Improvements and effects of measures become transparent and scalable.

